

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**CERTIFICATE OF EXPRESS MAILING**

Attorney Docket No.: IIT1-P002

First Named Inventor: Hashim

I hereby certify that this paper and the documents and/or fees referred to as  
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on September 23, 2003 in an envelope as "Express Mail Post Office to  
Addressee" service under 37 CFR § 1.10, Mailing Label Number  
EV334625525US addressed to to Mail Stop Patent Application,  
Commissioner for Patents, P.O.Box 1450, Alexandria, VA 22313-1450.

Sandra Halliwell

**UTILITY PATENT APPLICATION TRANSMITTAL (37 CFR. § 1.53(b))**

Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir: This is a request for filing a patent application under 37 CFR. § 1.53(b) in the name of inventor:  
Safaa HASHIM

For: **TECHNIQUES FOR ARRANGING VIEWS AND NAVIGATING IN A WEB-CENTRIC  
INSURANCE MANAGEMENT SYSTEM**

**Application Elements:**

- ☒ 32 Pages of Specification, Claims and Abstract
- ☒ 28 Sheets of drawings

**Accompanying Application Parts:**

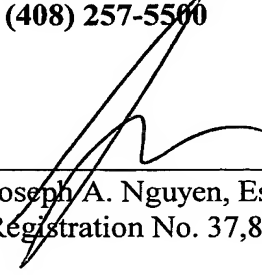
- ☒ Acknowledgement Postcard
- ☒ Non-Publication Request.

**Please do not charge a filing fee at this time**

☒ Please send correspondence to the following address:

**CUSTOMER NO. 32,986**  
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**San Jose, CA 95170-0640**  
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Date: September 23, 2003



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Joseph A. Nguyen, Esq.  
Registration No. 37,899

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re application of: Safaa Hashim

Attorney Docket No.: IIT1-P002

Application No.: N/A

Examiner: N/A

Filed: Herewith

Group: N/A

Title: TECHNIQUES FOR ARRANGING VIEWS  
AND NAVIGATING IN A WEB-CENTRIC  
INSURANCE MANAGEMENT SYSTEM

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Sandra Halliwell

**NONPUBLICATION REQUEST UNDER 35 USC 122(b)(2)(B)(i)**

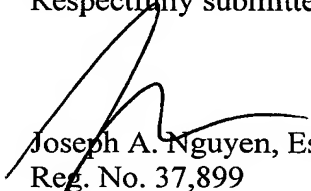
Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing.

I hereby request that the attached application not be published under 35 USC 122(b).

Respectfully submitted,

  
Joseph A. Nguyen, Esq.  
Reg. No. 37,899